



MINUTES OF THE BOARD MEETING
THURSDAY, 21st August 2026, 9:20 AM
WAIHI GOLF CLUB, WOODLANDS ROAD

PRESENT:

Frank Van Hattum (President), Jill Morrison (Vice President), Mike Rose, David Campbell (Manager), Cath Blake, Chris Pilmer

APOLOGIES: Nil

1. Previous Minutes

Motion: "That the minutes of the July Board meeting be taken as read."

Carried: Mike Rose/Jill Morrison

Motion: "That the July Board meeting minutes be approved."

Carried: Mike Rose/Jill Morrison

2. Matters Arising

- Nil
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3. Administration

Action Register

- Several items have been added to the action register:

AGM Timetable

- The timetable was presented at the meeting; Board members agreed to one member standing down, with the position vacant. The Board is seeking 2 nominations. These must be called for 30 days before the AGM; if more than 2 nominations, there would be a ballot.
- The Board discussed the importance of continuity, noting it is not ideal for both the President and Vice President to stand for re-election in the same year, though this may be unavoidable due to the current rotation.

Strategic Planning Meeting- 13th September, 1 pm- 3 pm

Jill will MC the event, and General Manager will provide updates on the course from 2024 strategic plan, governance, and facilities.

Invites will be included in the newsletter, followed by a separate standalone invitation in early September

4. Risk Management & Compliance Review

- Terms of reference for The Water Management Project have been circulated.
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- The cart policy was presented to the meeting; after general discussion, The Cart Policy is being updated to include a broader definition of "ride-on" vehicles (including motorised scooters and skateboards) and to review the introduction of a trail fee for regular users to offset course damage.

5. People

All staff contracts are currently being reviewed.

Reviews will be conducted before the end of the month.

6. Waihi Golf Club – Health & Safety Report August 2026

The Board received and considered the Health & Safety Dashboard for August 2026.

28-07-Member tripped over raised edge of path-injured hand & Knee Started playing Golf to Painfu
Subsequently found broken Kneecap.- Ball washer to be moved.

25-07-slipped on 8th tee steps (steps slippery due to rain)- Sign placed by steps, additional non skid tape to be added to steps

The Board was satisfied that Health & Safety obligations continue to be met.

7. Membership Report

A table showing current membership by category with last year's comparison was reported to the meeting.

- 17 new members joined: 4284-4296
- Members rejoined 3518,3988,3487,3832
- Membership Year-on-Year: Up from 600 to 630

Subs notices have been sent, have received 14 resignations from members whom have moved or no longer playing.

The manager is finishing his review of green fees and cart hire rates, any changes to come into effect on 1st October.

8. Financial Report

Profit & loss and balance sheet for the 10 months to July were presented to the meeting, with a forecast.

Motion: "That the accounts totalling \$103,469 for July be approved for payment."

Carried: Jill Morrison / Chris Pilmer

The manager reported a strong financial result for July, though August is currently trending lower in green fees and cart income compared to the previous year.

A significant discussion occurred regarding the auditor's management letter, which highlighted a lack of separation of duties in the payroll process.

Motion: "That the financial report for July 2026 be approved:

Carried: Jill Morrison / Cath Blake

9. COURSE REPORT AUGUST

WEATHER

We had a dry July with only 96mm compared to over 300 mm plus last year. With 10 frosts as well for the month. So far this month we have had 114 mm so far this month with 6 frosts so far with a couple more forecast over the rest of the week.

GREENS

The greens have minimal growth at this point in time due to the colder temperatures and multiple frost. We have been continuing a very basic light fertiliser programme to not encourage the algae, but as of this week we have gone back to our full programme to encourage growth and plant health. We will be vertimowing the greens in the first week of September followed by in the second week vertidrainage and sanding to help remove thatch, get air into the soil profile and to punch through the top layers to assist with drainage. This will be followed by a dressing with sand to fill the holes and level the surface. This also helps with the control of thatch.

TEES FAIRWAYS AND ROUGH

The rest of the course is holding up to the cooler weather quite well this winter. We have granular fertilised all the tees to give them an extra kick coming into spring and are cutting them weekly and taking a good amount of grass from them considering the cold temps and frosts. The fairways and rough have been sprayed with herbicide and fertiliser combination over the past few weeks and will be fertilised again in the next fortnight to assist them as they come out of winter which will help them thicken and assist with coverage. This will be done as a liquid application. The tees and surrounds have already had the above process done. They will be all sliced to open up the ground to get the air into the soil profile and to assist with drainage on the tee surfaces. The fairways are only being cut when required at this point in time to give players as much grass to hit off as possible.

BUNKERS

This week we have gone through and added sand to all the bunkers that required extra sand as well as going through the rest of them, levelling all the bases and pushing up all faces.

VOLUNTEERS

I would like to thank all the volunteers who have put time in out on the course. Their efforts are always appreciated and a great help in getting certain projects completed.

Chris updated progress on the current projects:

- CAC meeting, looking at installation of a greenside Bunker to the left of 5th green.
- The NZ Sports Turf Institute visited recently and was highly complementary, stating the course condition matches the best clubs in the region.
- Chris identified hazardous trees near the 4th ladies' tee that need removal due to damage from kaka birds; the board approved the removal of two to three trees for safety.
- The concrete path project for the 9th hole is on hold while the design is checked.
- A potential sponsorship deal is being discussed with Ravensdown.
- Investigating tractor-mounted equipment Scarifier/Seeder for larger bare areas

10. Sponsorship Report

The new cart sponsor — Lithgow — has come on board, the cart has been sign written.

Following a discussion at the recent Captains' meeting, Mike agreed to create a template that the various sections could use when approaching potential tournament sponsors. This has now been done and sent to the various Captains.

11. Correspondence

Inwards:

Suggestion Box- Re Men's Restrooms
 Suggestion on life membership
 Club Captains Minutes
 Course Advisory Minutes
Outwards:
 Letter to Women's Committee re Starters Office

Membership Correspondence

29/07 Subscription Information
 31/07 Board Newsletter
 04/08 Members Survey
 10/08 Quick Reminder of Survey
 12/08 Subscription Invoices

Discussion:

The board briefly discussed correspondence from Tim Parish regarding toilet extraction fans; Dave noted that improved ventilation will be part of the planned men's bathroom upgrades..

12. Any Other Business

Members Survey

The board was presented with a summary of the current survey.

1. Executive Summary

The headline result is very positive. Waihi Golf Club recorded an NPS of 67 from 180 member responses. This compares with NPS results of 25 (2021), 33 (2022) and 33 (2025), representing a substantial improvement and strong evidence of member advocacy.

Responses	Response rate*	Promoters	Passives	Detractors
180	29%	129 (71.7%)	43 (23.9%)	8 (4.4%)

180 members responded to the survey. Responses were anonymous, allowing members to provide open and honest feedback.

*Response rate based on approximately 618 members. NPS = % Promoters (9–10) minus % Detractors (0–6).

What the result tells us

- Members are overwhelmingly positive about Waihi Golf Club and its direction of travel.
- The strongest message is to continue the course improvement programme already underway.
- Members also value the friendly, welcoming culture and the work of staff and management.
- Most improvement suggestions are about enhancing an already positive experience rather than fundamental dissatisfaction.

2. What Members Are Saying

The open comments provide useful direction for the Board. Comments were grouped into broad themes; individual comments can fall into more than one theme.

Theme	Comments mentioning theme	Board interpretation
Course condition & ongoing improvements	84	Strong recognition of progress; keep investing in fairways, greens, tees, rough, bunkers, paths and drainage.
Member experience & community	64	Friendly and welcoming culture is a major strength; continue building inclusion and new-member engagement.
Clubhouse, café & hospitality	28	Opportunity to improve catering availability, coffee,

		lounge/clubroom facilities and the overall social experience.
Visitor play / member access	12	Review the balance between visitor revenue and protecting member access, pace of play and enjoyment.
Practice facilities / simulator	11	Repeated suggestion worth testing for feasibility, revenue potential and coaching/member use.
Communication & organisation	7	Continue timely communication and look for ways to improve information flow and member engagement.

Positive feedback that stands out

- *"I think the Board is definitely taking the club in the right direction and significant progress has been made over the last two years."*
- *"Continue with improvement works, paths etc."*
- *"We enjoy what Waihi has to offer... The locals are welcoming and accommodating."*
- *"We've got very friendly, helpful, knowledgeable management and staff."*

Key improvement suggestions

- Continue improving fairways, rough areas, tees, bunkers and specific path/ground conditions.
- Review bunker sand levels and consistency of playing surfaces.
- Consider softer/slower greens as a recurring member preference.
- Improve café/catering availability, particularly on regular golfing days and weekends.
- Strengthen the way new members are introduced to playing groups, club routines and social opportunities.
- Investigate a simulator/practice facility as a possible future development and revenue opportunity.

Board messages

- The 2026 member survey provides strong evidence that members are proud of and positive about Waihi Golf Club.
- An NPS of 67 is a significant improvement from the previous score of 33 and should be recognised as a major positive indicator.
- The Board should acknowledge the staff, volunteers and members contributing to the Club's progress.
- The strategic plan should focus on continuing momentum while addressing the practical improvement themes raised by members.
- **Note on survey comments**

Responses were anonymous, allowing members to provide open and honest feedback. This summary deliberately reports themes rather than attributing comments to individual members. A small number of comments raised sensitive interpersonal or committee issues.

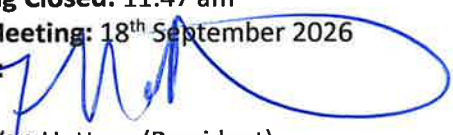
The Fox

The board briefly discussed the upcoming Fox tournament; the manager will confirm details at the next meeting.

Meeting Closed: 11:47 am

Next Meeting: 18th September 2026

Signed:


Frank Van Hattum (President)
18th September 2026


David Campbell (Manager)
18th September 2026